

# We'll help you define your customized marketing objectives during your strategic consultation.

## MARKETING OBJECTIVES

## **Objective 1**

Generate a database of interested people

## **Objective 2**

Convert leads into jobs and maintenance contracts

## **Objective 3**

Retain clients for repeat business



# GENERATE PROSPECTS

## **TARGET AUDIENCE**

**Residential Homeowners** 

- Business to Consumer (B2C)
- Install & Maintenance

**Residential Renters** 

- Business to Consumer (B2C)
- Maintenance Only

Commercial Property Managers

- Business to Business (B2B)
- Install & Maintenance

## **TARGET MESSAGING**

Services

- Install
- Maintenance

**Brand** 

- Personality
- Credentials

**Features** 

- Online Booking & Subscriptions
- Online Bill Pay

## **TARGET MEDIUM**

Owned

- Website
- Social Media

**Earned** 

- Google Business Profile Reviews
- Yelp Reviews

Paid

- Local Services Ads
- Social Media

## **LEAD CAPTURING**

**Website Forms** 

- Completed Forms
- Abandoned Forms

Call Tracking

- Recorded Calls
- Missed Calls
- Abandoned Calls

Client Management System

Automated Integrations

## LEAD NURTURING

**Automated Emails** 

- Follow-ups for Bookings
- Follow-ups for Non-booking

**Automated SMS** 

- Follow-ups for Bookings
- Follow-ups for Non-booking

Retargeted Marketing

- Messaging for Form Abandonment
- Messaging for Site Visitors

### **SALES CONVERSION**

**Online Booking** 

- Qualifying Questions
- Sort Audiences
- Staff/Team Calendars

Sales Calls

- Custom Quotes
- Form Abandonment Follow Ur
- Missed Calls Follow Up
- Abandoned Calls Follow Up

## **CUSTOMER EXPERIENCE**

**Professional** 

- Branded Shirts
- Branded Vehicles

Education

- Brochures
- Service Webpages

**Online Payment** 

- One-time & Subscriptions
- Automatic Bill Pay

## **CUSTOMER RETENTION**

**Rebooking Reminders** 

- SMS
- Emails

**Subscription Plans** 

- Service Packages
- 2-3 Package Levels

**Customer Loyalty Discounts** 

- Promotional Codes
- Subscription Discounts

## **CUSTOMER REFERRALS**

**Referral Discounts** 

- Promotional Codes
- Referral Links

**Review Requests** 

- SMS
- Email

RETAIN CLIENTS

**Review Promotion** 

- Website
- Social Media

## **CONVERT LEADS**

## SAMPLE MARKETING TIMELINE

**Q1** 

Research demographics of your target audience

Update messaging, packaging & brand style guide

Refresh website design & social media with new messaging & style

**Q2** 

Continue optimization of lead capture with form & phone number tracking

Integrate lead capture systems with CRM software

Laucnh email & paid ad nurture campaigns

**Q3** 

Build out more educational pages & social posts on services offered

Set up SMS & email rebooking reminders

Set up automated review requests from clients via SMS & email

**Q4** 

Create customer loyalty discount campaigns

Create customer referral discount campaigns

Implement customer reviews into the target messaging across owned & paid media

# SAMPLE QUARTERLY MARKETING PLAN

## Month 1

Add phone number & email to website header& footer

Optimize Yelp & Google Business Profile

Create 5 content topics with 5-6 posts each and schedule on social media

Publish or refresh 8 webpages with search engine optimized content

## Month 2

Add CTA buttons to hero of every page

Optimize Facebook Page & Apple Business Connect

Create 5 content topics with 5-6 posts each and schedule on social media

Publish or refresh 8 webpages with search engine optimized content

## Month 3

Refresh Contact Us/Locations Pages

Optimize Houzz & Angi Profiles

Create 5 content topics with 5-6 posts each and schedule on social media

Publish or refresh 8 webpages with search engine optimized content



## **Starter Website**

\$3,000 (\$1,000/mo)

Up to 12 pages
5GB Storage
Online Service Booking
10 Custom Forms
Basic Technical SEO
Live Chat

## **Standard Website**

\$6,000 (\$1,000/mo)

Up to 25 pages 50 GB Storage Online Service Booking 20 Custom Forms Basic Technical SEO Chat Automations

## **Elite Website**

\$18,000 (\$1,500/mo)

Up to 100 pages 100 GB Storage Online Service Booking Unlimited Custom Forms Advanced Technical SEO Chat Automations

# SAMPLE MARKETING PACKAGES

## **Starter Package**

\$1,500/mo

Strategic Consultation
Quarterly Analysis & Marketing Plan
Website Lead Capture Optimization
Local Listing Management
15 Social Media Posts on 2 Profiles
Monthly Reporting

## **Standard Package**

\$2,500/mo

Strategic Consultation
Quarterly Analysis & Marketing Plan
Website Lead Capture Optimization
Local Listing Management
15 Social Media Posts on 3 Profiles
4 SEO Posts/Pages
Technical SEO
Monthly Reporting

## **Elite Package**

\$4,500/mo

Strategic Consultation
Quarterly Analysis & Marketing Plan
Website Lead Capture Optimization
Local Listing Management
30 Social Media Posts on 3 Profiles
8 SEO Posts/Pages
Technical SEO
Monthly Reporting

## **Add Ons**

Google or Social Media Advertising - 15% of ad spend (\$250/mo minimum fee) Email or SMS Automation - \$100 each



"Marketing without strategy is like a bird without wings."



### **Contact Us**

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